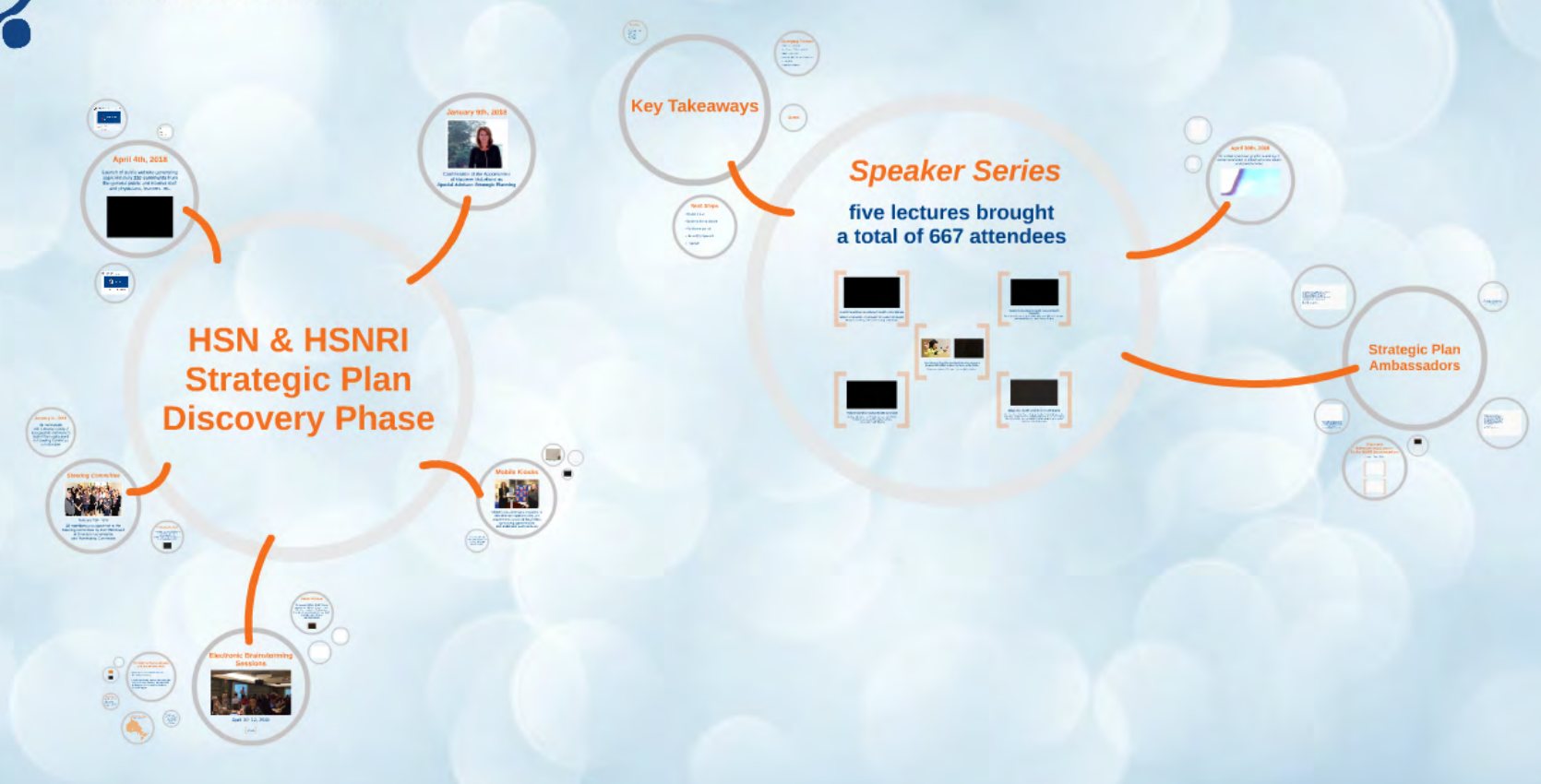


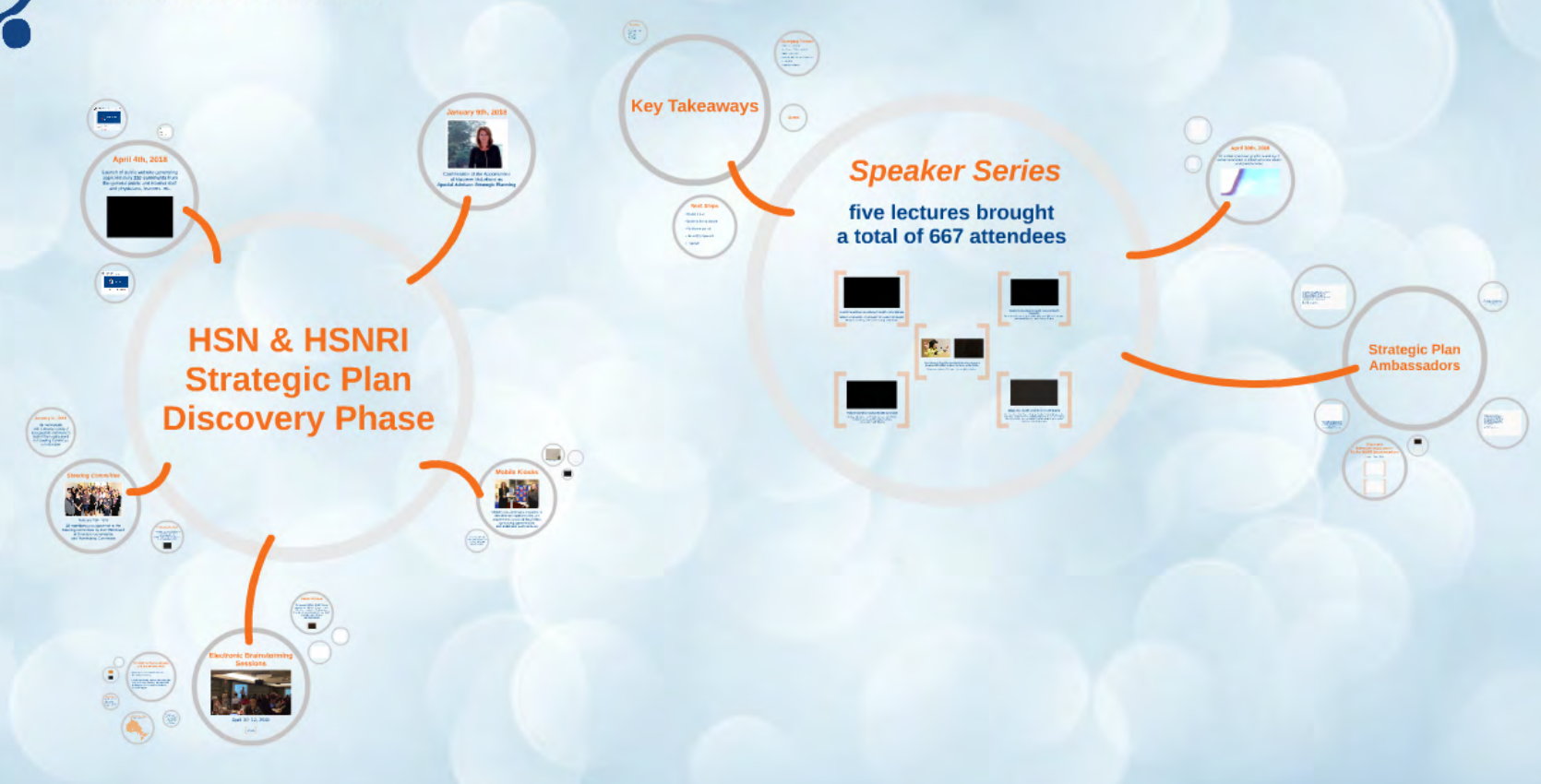


Your **Voice.** Your **Vision.**  
#YourHSN #YourHSNRI





Your **Voice.** Your **Vision.**  
#YourHSN #YourHSNRI



# Key Takeaway

- Next Steps**
- Draft 1.4.2
  - Draft #2 for validation
  - Validation period
  - Board's Approval
  - Launch

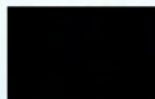
January 9th, 2018



Confirmation of the Appointment of Maureen MacLeod as Special Advisor- Strategic Planning

April 4th, 2018

Launch of public website generating approximately 220 comments from the general public and internal staff and physicians, learners, etc.



February 16, 2018

January 31, 2018

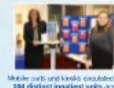
96 individuals with a diverse variety of backgrounds and interests submit their applications for Steering Committee consideration

Steering Committee



February 15th, 2018  
32 members are appointed to the Steering Committee by the HSN Board of Directors Governance and Nominating Committee

Mobile Kiosks



Mobile kiosks and kiosks considered by 200 distinct resident units and distributed across 10 local sites, generating approximately 685 individual contributions



Focus Groups

14 individual & 8 focus groups were held to supplement the Steering Committee's findings and generate additional insights from 100 individuals



Electronic Brainstorming Sessions



April 10 - 12, 2018

17 external focus groups and interviews with:

- Academic and research partners (including partners)
- Health and social service partners (with 100+ employees including health care providers, nurses, and health care support staff)





# HSN & HSNRI Strategic Plan Discovery Phase



2018  
A variety of  
interests  
communications  
committee

## Steering Committee



February 15th, 2018

**32 members** are appointed to the Steering Committee by the HSN Board of Directors Governance and Nominating Committee

February 26, 2018

Workshop exercise with Steering Committee and key focus on Strategic Planning Environmental Scan, Risk Register and evaluation approach

## Mobile Kiosks



Mobile carts and kiosks circulated **100 distinct inpatient units** and departments across **10 local sites** generating approximately **681 individual contributions**

Outreach visits and QTVI consultations with rural sites in 5 sites outside Seaford

**January 9th, 2018**



Confirmation of the Appointment  
of Maureen McLelland as  
**Special Advisor- Strategic Planning**



**January 31, 2018**

**96 individuals**  
with a diverse variety of  
backgrounds and interests  
submit their applications  
for Steering Committee  
consideration

# *Steering Committee*



February 15th, 2018

**32 members** are appointed to the Steering Committee by the HSN Board of Directors Governance and Nominating Committee

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C  
Enviro  
at



**February 26, 2018**

Ice-breaker exercise with Steering  
Committee and key focus  
on Strategic Planning  
Environmental Scan Backgrounder  
and consultation approach







# Focus Groups

**52 internal HSN & HSNRI focus groups** with Medical Departments, Program Councils, Professional Practice groups, Scientists, and Staff, totaling approximately **462 individuals**









## **57 external focus groups and interviews with:**

- Academic and research partners (including learners)
- Health and social service partners within City of Greater Sudbury, the sub-LHIN planning area (Manitoulin, Sudbury) and the Region



## Purposeful outreach to rising risk populations:

- Frail seniors
- Indigenous communities and care providers
- Mental health consumers
- Transgender community
- Injection drug use/ HIV community
- Service providers to high-risk youth
- Totaling approximately **735 individuals**









**Joël Dickinson** @DrD\_LU · May 15

Some strategic planning for @HSN\_Sudbury with the board of @ACCESS1989 ...this process seems vaguely familiar @Dominic\_Giroux #yourHSN









Payroll Department,  
Sudbury Outpatient Centre




Chemotherapy

# Mobile Kiosks



Mobile carts and kiosks circulated to **100 distinct inpatient units** and departments across **10 local sites**, generating approximately **681 individual contributions**





Outreach visits and  
OTN consultations with  
rural staff in **5 sites**  
outside Sudbury



Payroll Department,  
Sudbury Outpatient Centre





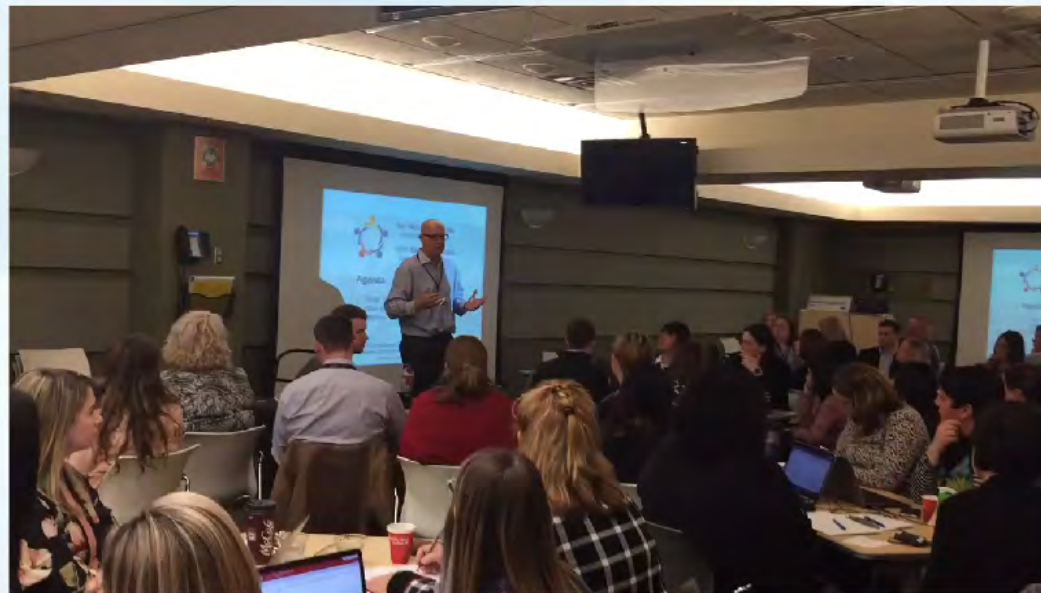
Bariatric Regional Assessment  
and Treatment Centre



## Chemotherapy



# Electronic Brainstorming Sessions



April 10- 12, 2018

360 participants  
during nine sessions



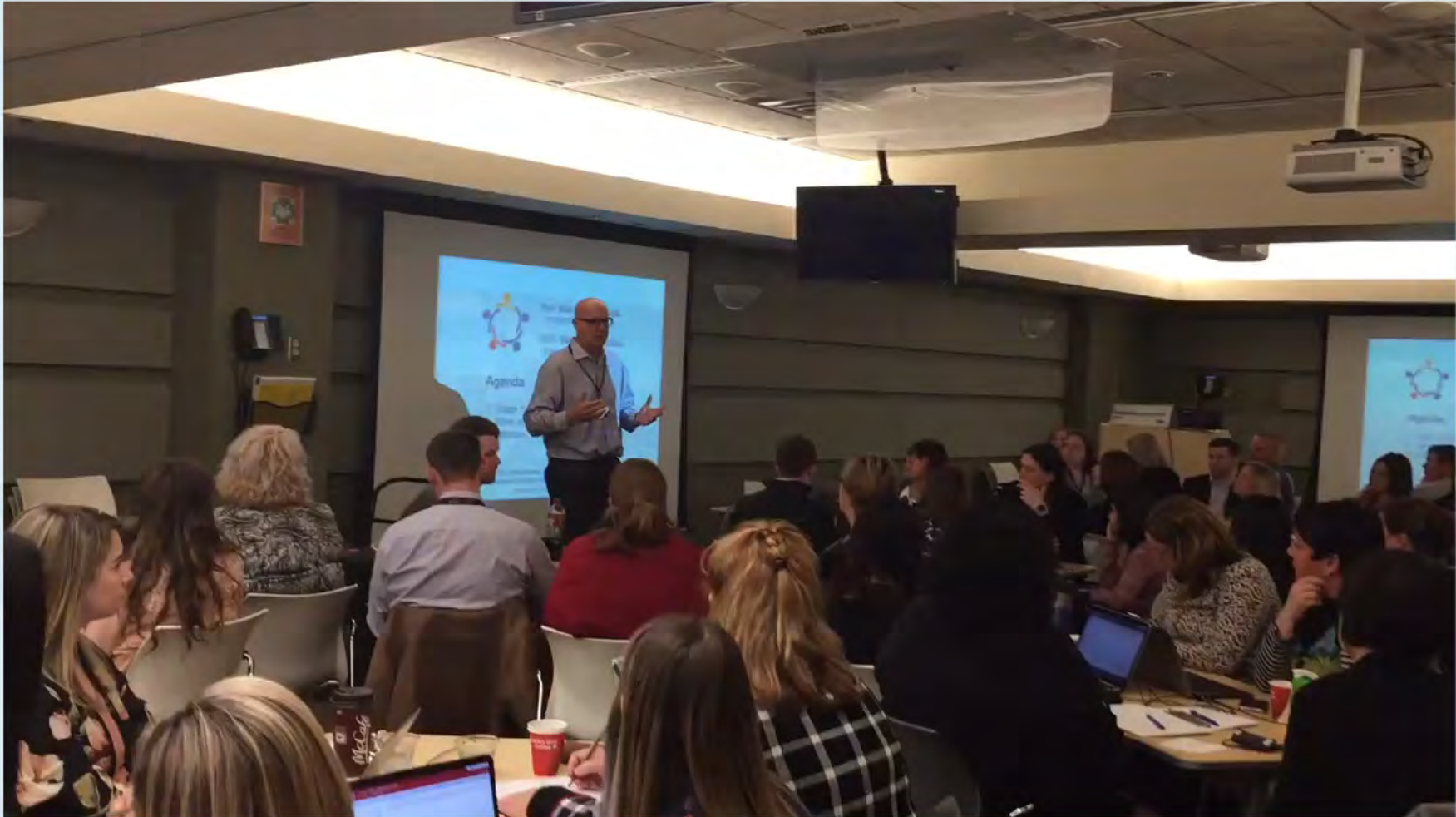
in

visits to the NE  
hospitals  
mins, North Bay  
hospitals  
centres within  
area  
ounting to  
km of travel

**360 participants  
during nine sessions**



# Electronic Drafting Sessions



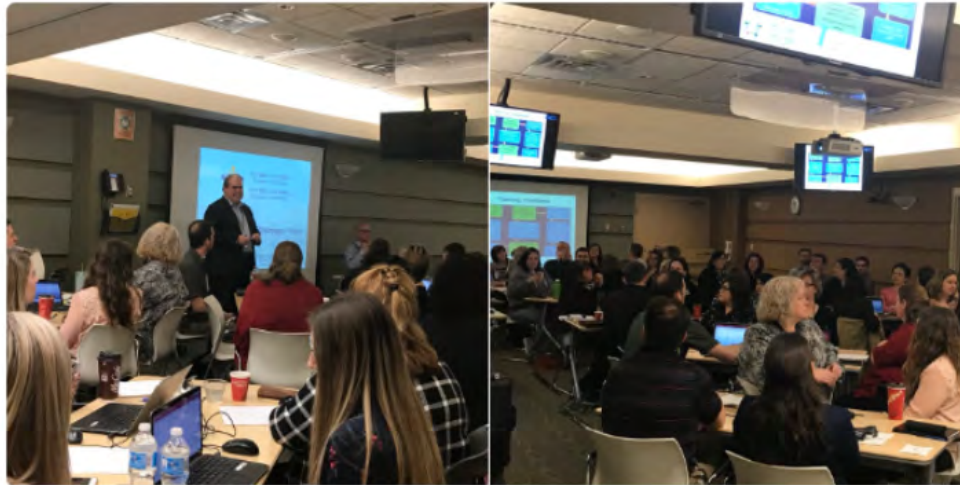
April 10- 12, 2018



**Health Sciences North** @HSN\_Sudbury · Apr 10

Getting together for a Brainstorming Session! A warm welcome to Erik Lockhart, who will be facilitating our [#strategicplan](#) sessions for next couple of days.

[#YourHSN](#) [#YourHSNRI](#)







**Stephanie Leclair** @stephleclair73 · Apr 10

@HSN\_Sudbury strategic planning process... working with some passionate folks.  
#YourHSN #votreHSN



# April 30th, 2018

Erica Bota produces graphic recording of verbal summaries of individual consultations and guest lectures



Erica Bota









PATIENT PORTALS

ACTIVATION

BEING SPENT?

SPEAK F

AT HSN, PATIENTS SHOULD BE IN CONTROL OF THEIR OWN CARE

DONORS

"CHECK IN" for YOUR DR'S. APT!

YOUNG PEOPLE to USE PHONES INTERACT WITH HEALTH

I CAN SPREAD my DONATION OVER TIME...

MORE ADDITIONS RESEARCH AND DISTRIBUTED SERVICES

YOUR RESULTS

Book your APT

# SUSTAINABILITY

HOLISTIC HEALTHCARE TEAMS

ENTERED

COMMUNITY OUTREACH FOR INDIGENOUS COMMUNITIES

MENTAL HEALTH SERVICES EVERYWHERE

HOSPITAL CAN FEEL BOTH SCARY & SAFE

RISING NUMBER OF ELDERLY PEOPLE

MORE NEED for EMPATHY

PARTNERSHIPS TO REDUCE ENERGY USE

MORE CARE the EL

MEDICINE LODGE ISN'T USED OR UNDERSTOOD WELL BY STAFF.

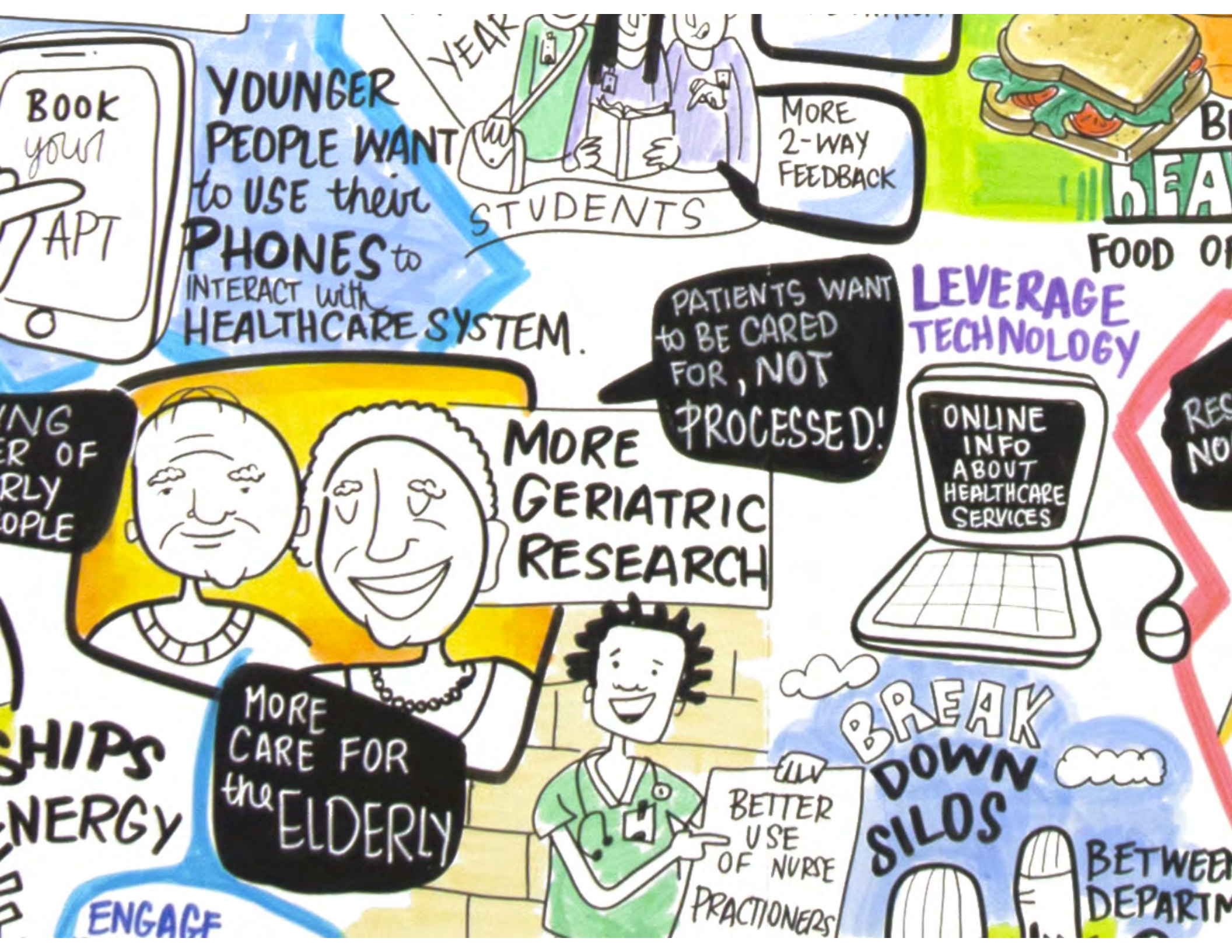


MORE PARKING that is AFFORDABLE

WHAT ARE HEALTH

ENGAGE ISOLATED SENIORS & OTHER





BOOK your APT

YOUNGER PEOPLE WANT to USE their PHONES to INTERACT with HEALTHCARE SYSTEM.

YEAR  
STUDENTS

MORE 2-WAY FEEDBACK



FOOD OF

LEVERAGE TECHNOLOGY

PATIENTS WANT to BE CARED FOR, NOT PROCESSED!

MORE GERIATRIC RESEARCH



ONLINE INFO ABOUT HEALTHCARE SERVICES

REC NO

MORE CARE FOR the ELDERLY



BETTER USE OF NURSE PRACTITIONERS

BREAK DOWN SILOS

BETWEEN DEPARTM

SHIPS ENERGY

ENGAGE



# PATIENT NAVIGATORS

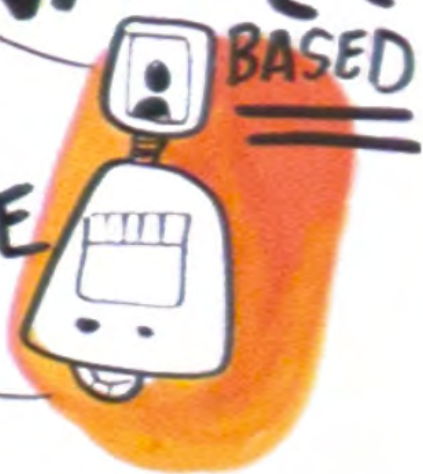
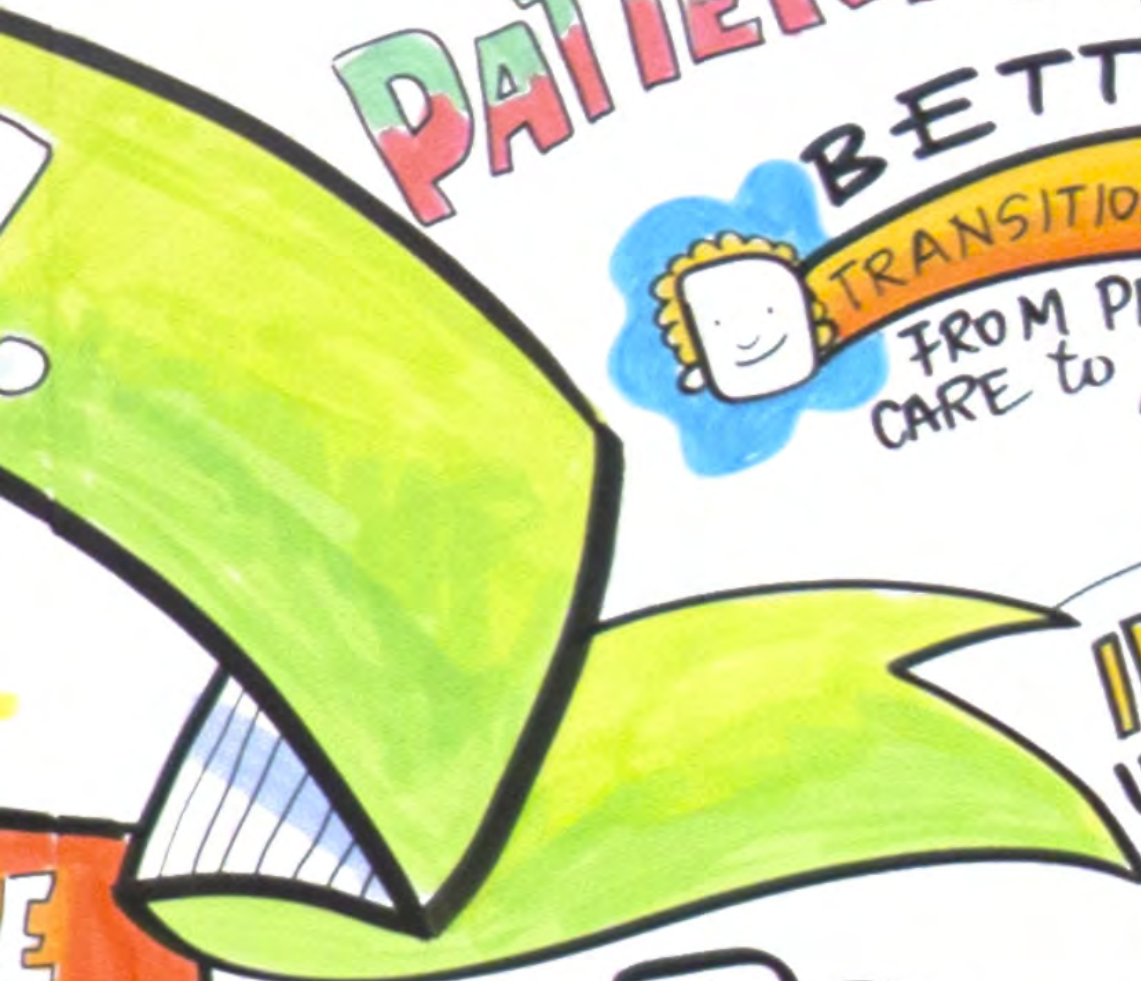
BETTER

TRANSITIONAL SERVICES

FROM PEDIATRIC  
CARE to ADULT  
CARE

VALUE-  
BASED

INVEST  
IN INNOVATIVE  
MEDICAL CARE







Erica Bota



**Dominic Giroux**

@Dominic\_Giroux

Following

Some highlights of what we have heard so far about what @HSN\_Sudbury @HSNRI should focus on by 2024. It will be posted in hallways for everyone to see. Not too late to get involved! Visit [yourhsn.ca](http://yourhsn.ca) to have your say. C'est votre chance d'influencer #votreHSN



9:45 PM - 30 Apr 2018

11 Retweets 32 Likes



Francesca Grosso, Pierre Zundel, Sheila Cote-Meek PhD and 6 others

1 11 32





Regional visits to the NE  
hub hospitals  
(Sault, Timmins, North Bay)  
and smaller hospitals  
and health centres within  
our catchment area  
amounting to  
**3600km of travel**

# Northeast Meetings

May 1st-June 1st 2018







**Timmins District Health Senior Team**



**Timmins District Health Directors**





**Sault Area Hospital Senior Team**



## Sagamok Anishnawbek First Nation

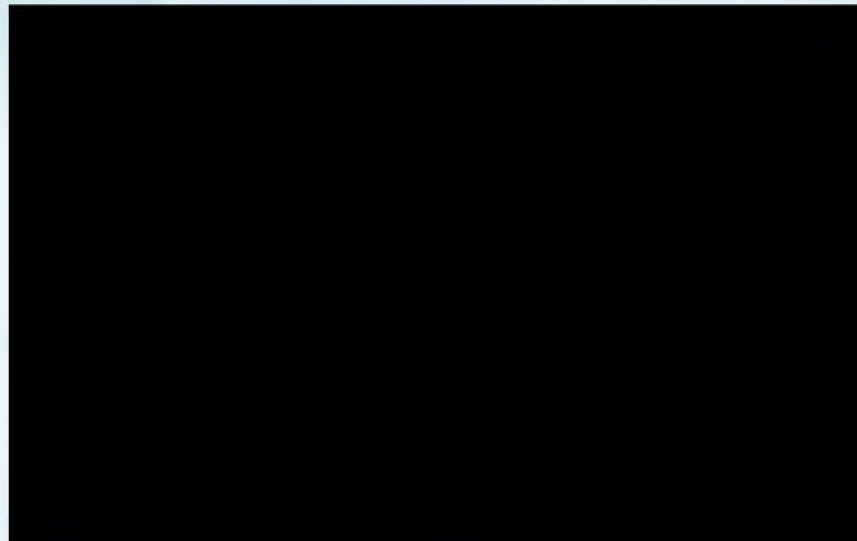




**North Bay Regional Health Centre**

# April 4th, 2018

Launch of public website generating approximately **220 comments** from the general public and internal staff and physicians, learners, etc.









**Linda Ambrose** @Lindaambrose10 · May 1

Hey friends! I just contributed to the **#YourHSN** **#YourHSNRI** strategic plan.

Visit [yourhsn.ca](http://yourhsn.ca) to have your say!



**#YourHSN #YourHSNRI**—HSN Strategic Plan for 2019-2024

Health Sciences North (HSN) and the Health Sciences North Research Institute (HSNRI) are embarking upon their Strategic Plan for 2019-2024....

[yourhsn.ca](http://yourhsn.ca)







**Gisele Guenard**

@GGVisionarEase

Follow



You still have time to have your say in major [#Strategicdecisions](#). I did. [@HSN\\_Sudbury](#) is listening:



**Dominic Giroux** @Dominic\_Giroux

Some highlights of what we have heard so far about what [@HSN\\_Sudbury](#) [@HSNRI](#) should focus on by 2024. It will be posted in hallways for everyone to see. Not too late to get involved! Visit [yourhsn.ca](#) to have your say. C'est votre chance d'influencer ...

7:29 AM - 2 May 2018

4 Retweets 5 Likes



Kate Lafantaisie Retweeted



**Hailey Short** @HailShort · May 1

I just contributed to the **#YourHSN** **#YourHSNRI** strategic plan!  
Visit [yourhsn.ca](http://yourhsn.ca) to have your say! **#Sudbury** **#SudburyON** **#YSB**



**#YourHSN** **#YourHSNRI**—HSN Strategic Plan for 2019-2024

Health Sciences North (HSN) and the Health Sciences North Research Institute (HSNRI) are embarking upon their Strategic Plan for 2019-2024....

[yourhsn.ca](http://yourhsn.ca)

1

2

10





# Key Takeaways

## Emerging Themes

- Patient-Centered Care
- Digital Health
- Health Equity
- Population Health
- Value-Based Care

## Gains

## Next Steps

- Drafts 1 & 2
- Draft #3 for validation
- Validation period
- Board Approval
- Launch

# Speaker Series

## five lectures brought a total of 667 attendees

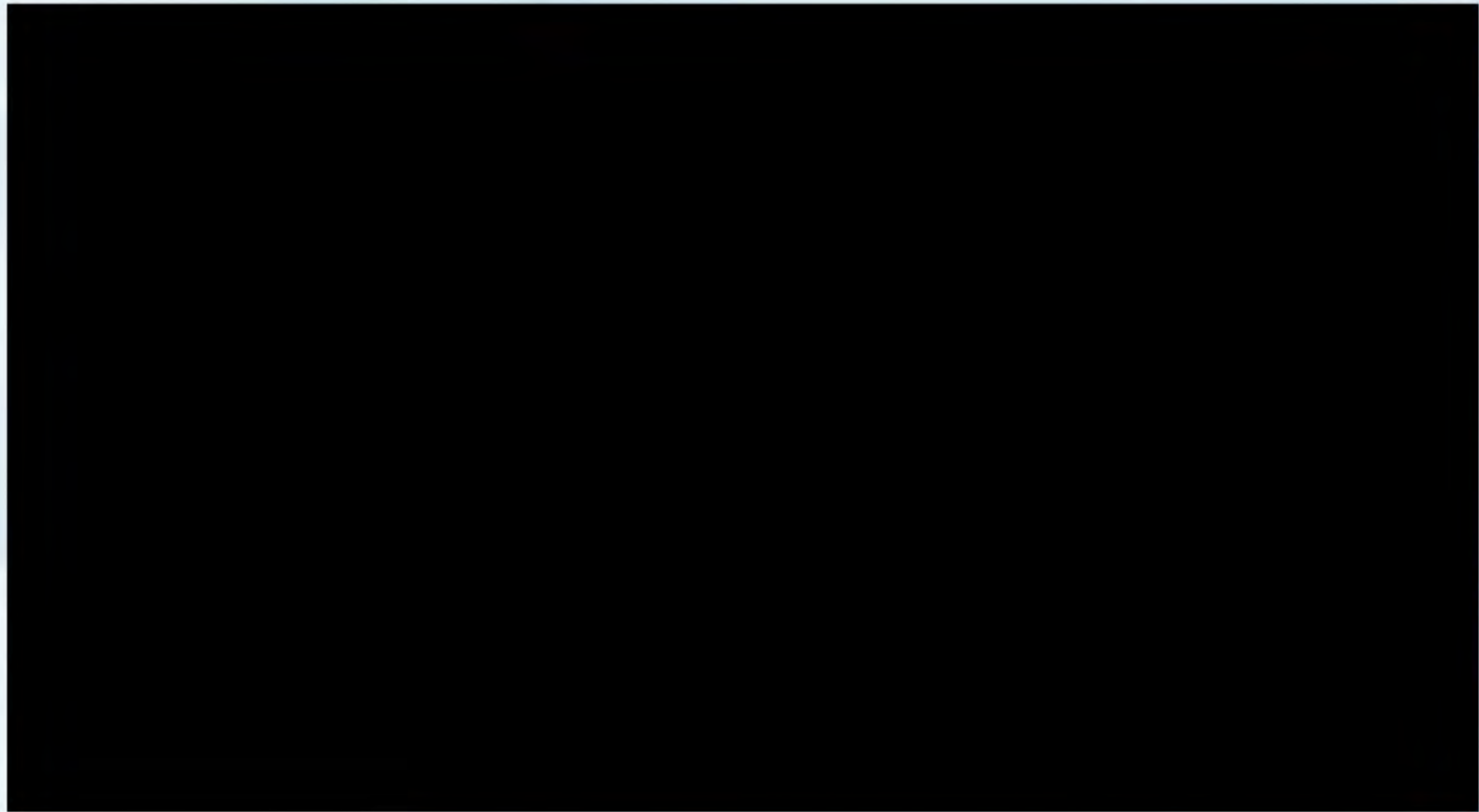


**April 30th, 2018**  
 Sixty (60) attendees, guests receiving of virtual summaries of individual consultations and guest lectures



# Strategic Plan Ambassadors

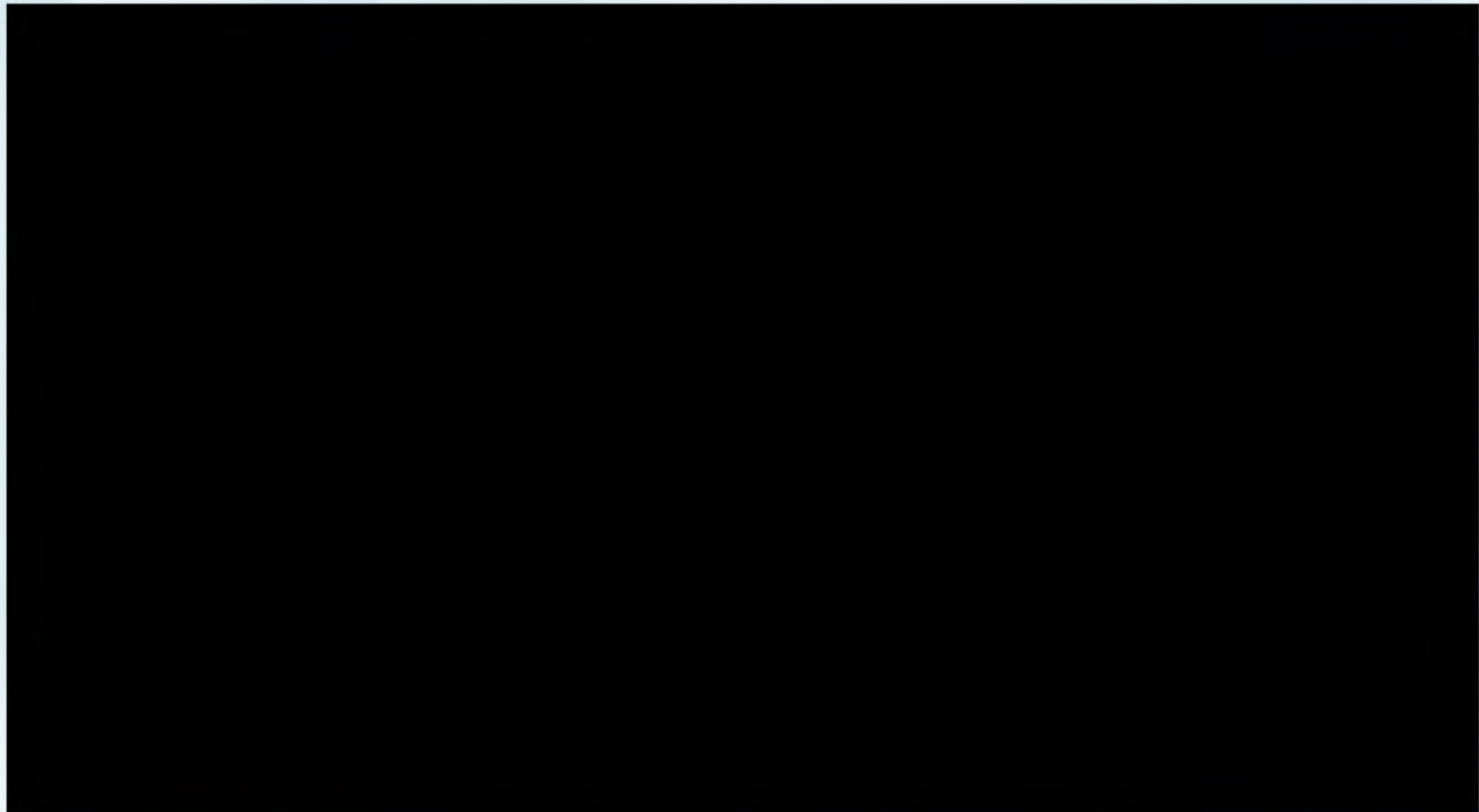




## **Health Innovation in Ontario's Health Care System**

William Charnetski, Chief Health Innovation Strategist,  
Ontario Ministry of Health & Long-Term Care





# Health Innovation in Ontario's Health Care System

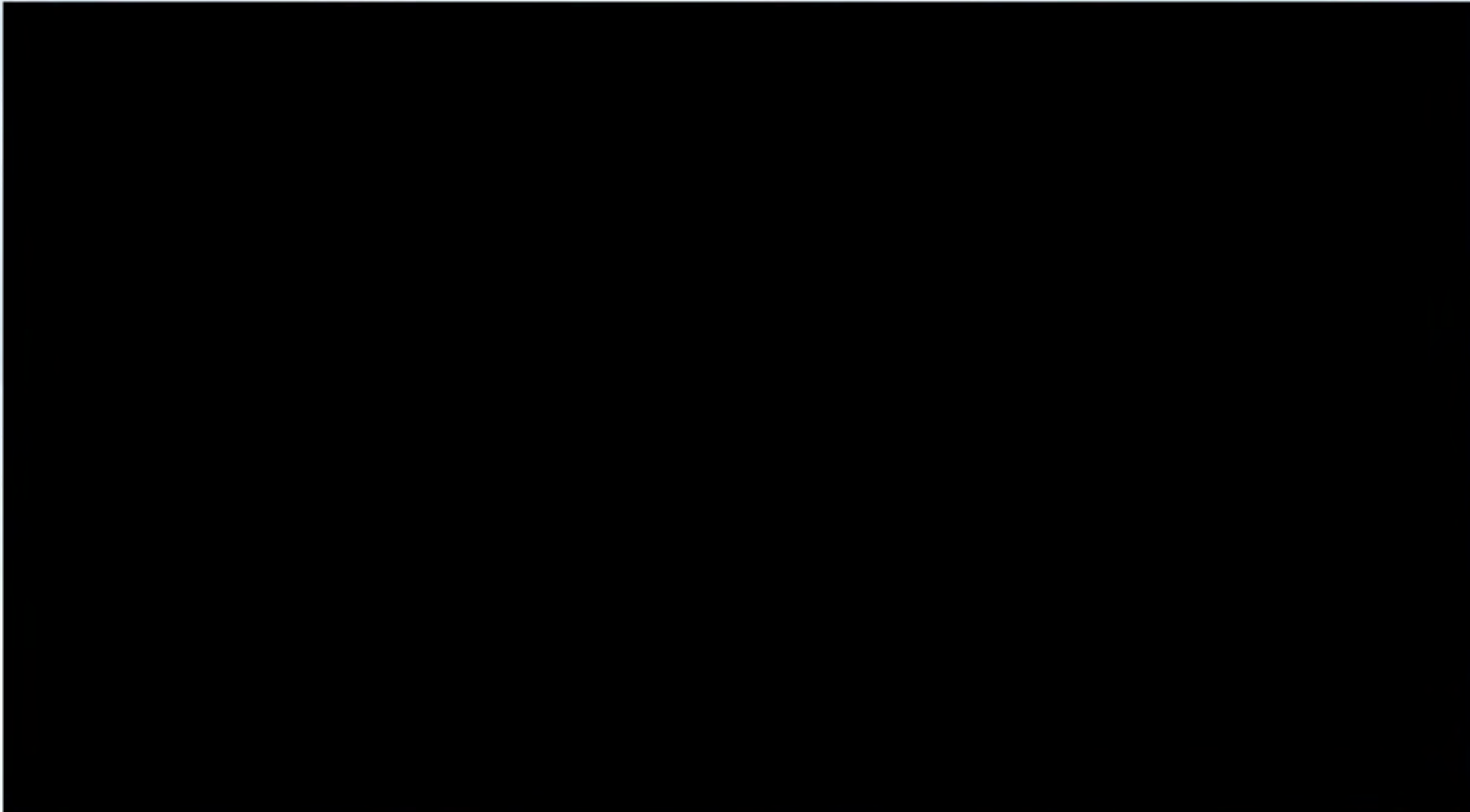
With a focus on digital health, artificial intelligence, and patient-centered care.



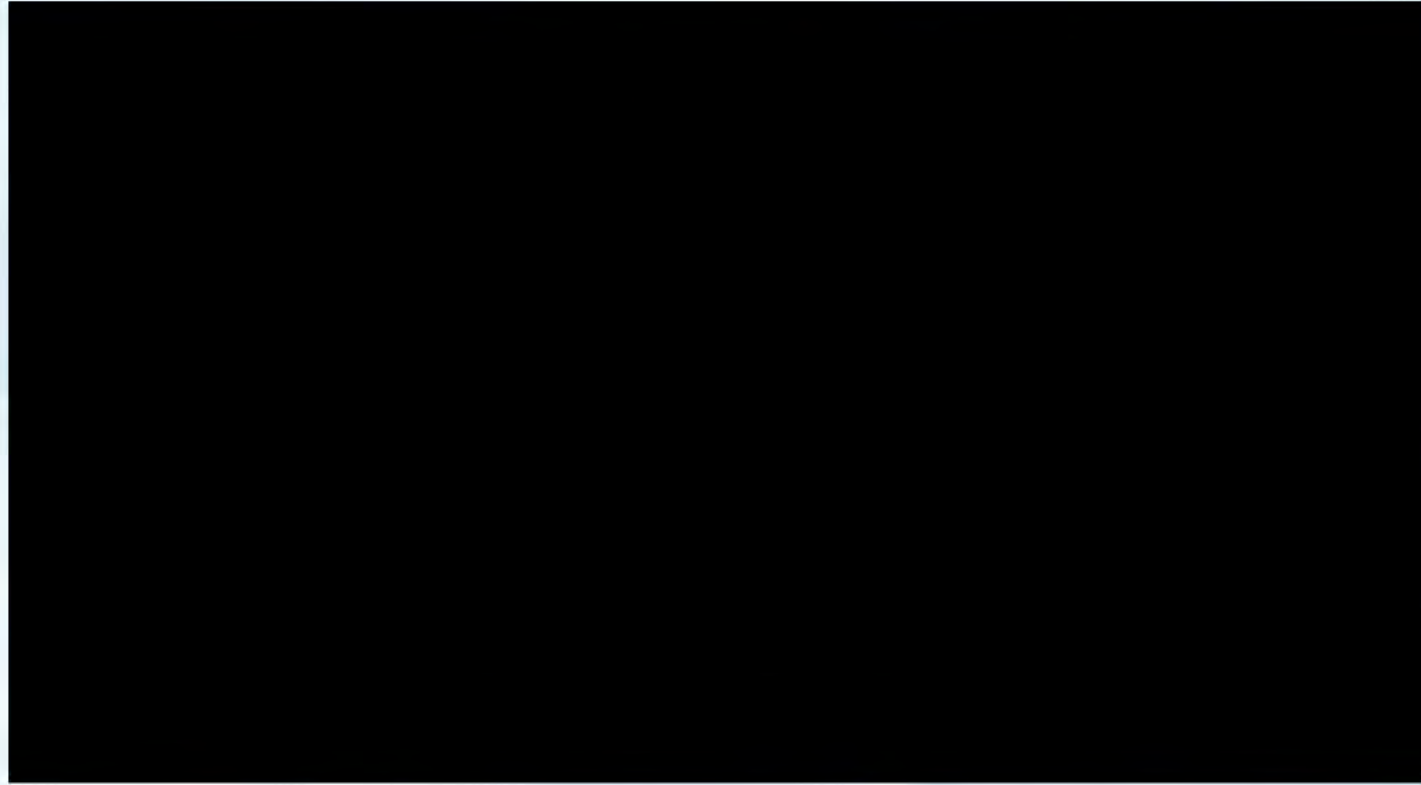
## **Patient Involvement in Health Care and Health Research**

Dr. Andreas Laupacis, General Internist at St. Michael's Hospital  
and Board Chair for Health Quality Ontario





**Patient Involvement in Health Care and Health Research**



## **Patient-Centred Digital Health Solutions**

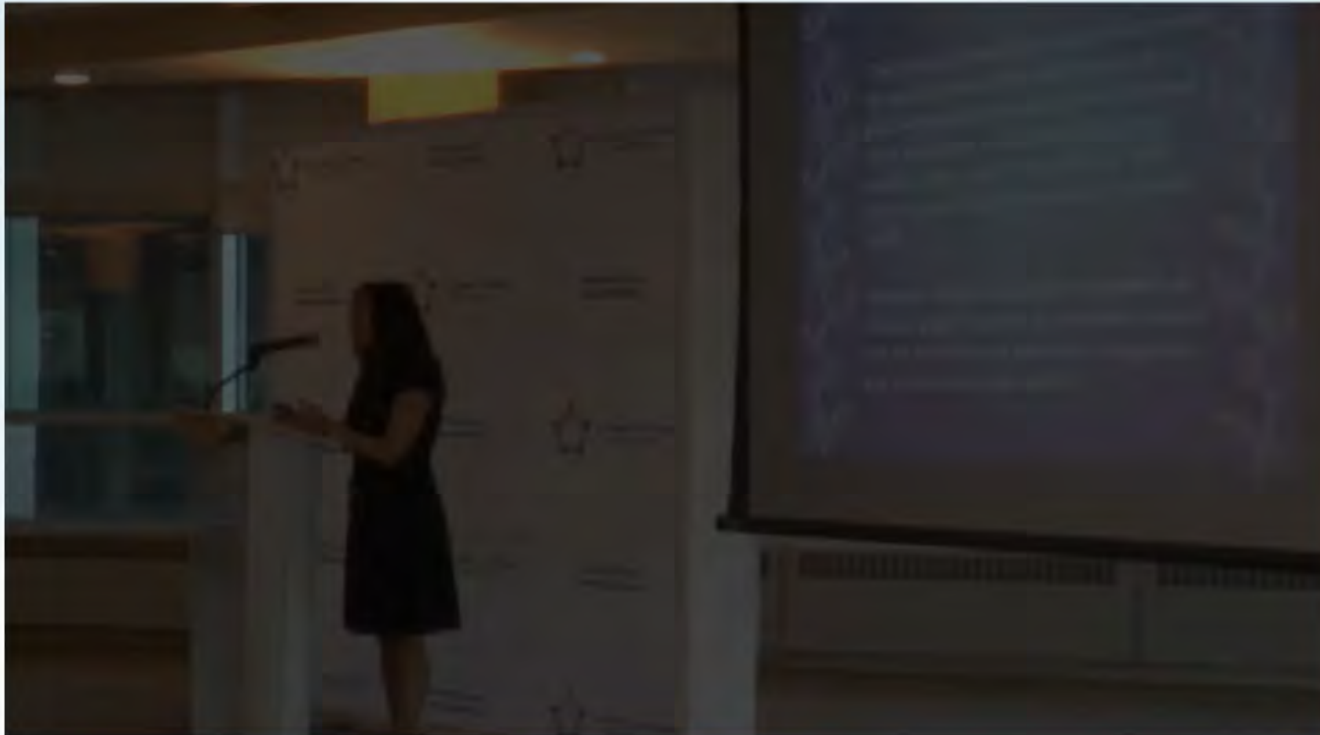
Shelagh Maloney, Vice President, Consumer Health,  
Communications and Evaluation Services  
at Canada Health Infoway





# **Patient-Centred Digital Health Solutions**

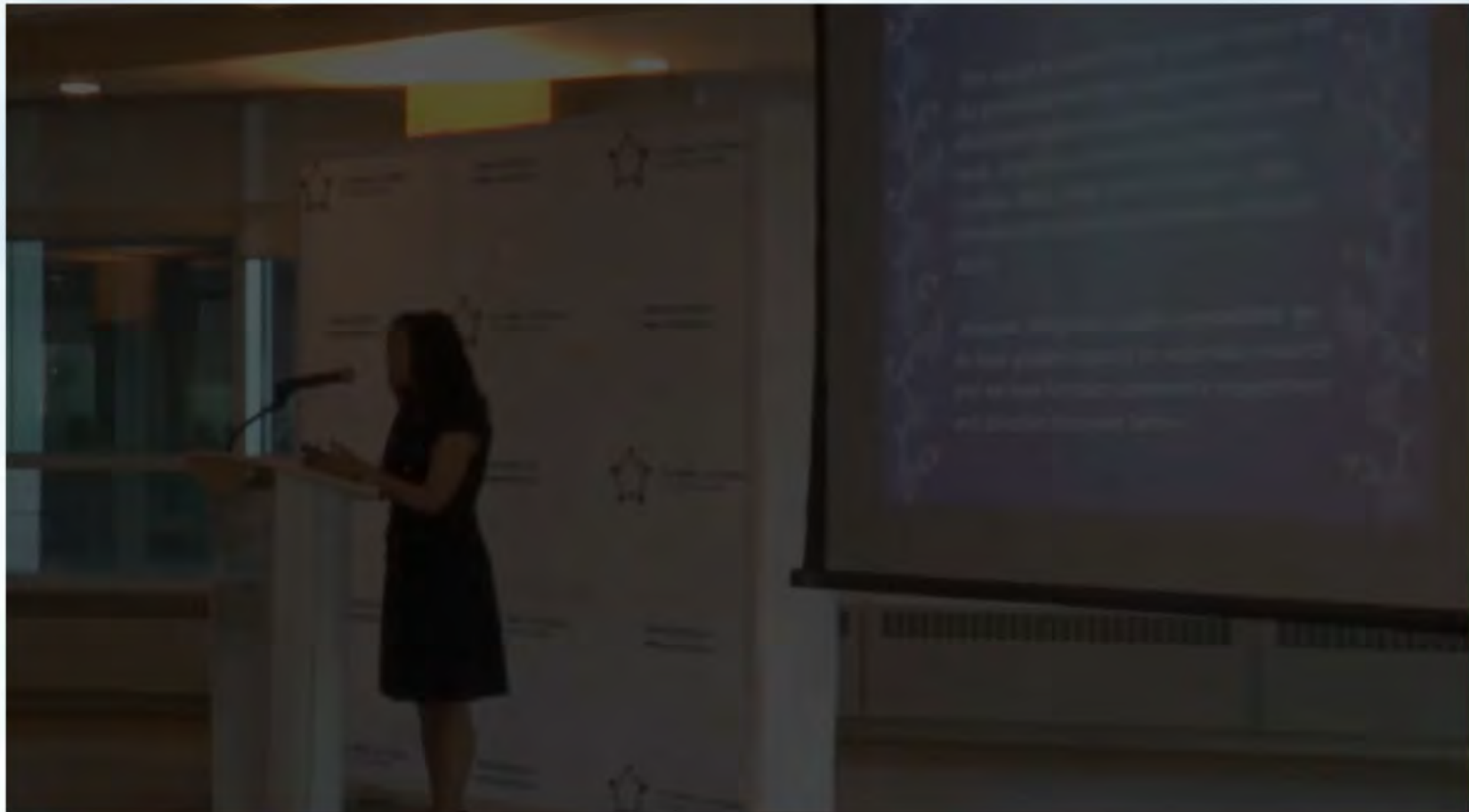
Shelagh Maloney, Vice President, Consumer Health,



## **Indigenous Health & Northern Health Equity**

Dr. Carrie Bourassa, Chair in Indigenous & Northern Health and Senior Scientist at Health Sciences North Research Institute, and the Scientific Director of the Institute of Aboriginal Peoples' Health at the Canadian Institutes of Health Research





## **Indigenous Health & Northern Health Equity**

Dr. Carrie Bourassa, Chair in Indigenous & Northern Health and Senior



## **How Ontario's Post-Election Health Care Landscape is Shaping HSN/HSNRI to Meet the Needs of the Future**

Francesca Grosso, Principal, Grosso McCarthy Inc.









# Electronic Brainstorming Session - HSN & HSNRI Board members

June 13th, 2018

















# Strategic Plan Ambassadors







***"The health care system touches everyone across the region. Participating in a strategic plan is a unique opportunity to include your voice regardless if you work at HSN or HSNRI, live in the community or if you are from a community in the region."***

David McNeil

Senior Vice President, Patient Experience and Digital Transformation

***"What more can I ask for as a staff member to be engaged in and have input on what defines us moving forward. As the new strategic plan's website states.... Your VOICE. Your HSN. It's time to get involved."***

Jeffery Huska  
Biomedical Technologist, HSN







***"This is an opportunity to see whether First Nation, Inuit and Métis (FNIM) issues and concerns are brought forth and what will be done to capture some of the major milestones FNIM people face."***

Rose Pitawanakwat  
Aboriginal Coordinator, Northeast Cancer Centre

***"Participating in the strategic planning process is important to me because of my desire to assist the organization in achieving its priorities. Collaboration is the key to developing a comprehensive plan and this is the perfect forum to voice your ideas."***

Amanda Gray  
Privacy & Security Analyst, Privacy  
and Information Security





- Community
- Quality
- Transparency
- Compassion
- Sustainability
- Collaboration

## Emerging

- Patient-involved culture
- Socially accountable organizations
- Digital Transformation
- Academic Health Science
- Sustainability
- Empowered Workforce

# Key Takeaways

## Gems

# Emerging Themes

- Patient-involved culture
- Socially accountable organization
- Digital Transformation
- Academic Health Science Centre/Network
- Sustainability
- Empowered Workforce



# Key Values

- Respect
- Empowerment/ Inclusion
- Accountability
- Quality
- Transparency
- Compassion
- Sustainability
- Collaboration



**Gems**



# Next Steps

- Drafts 1 & 2
- Draft #3 for validation
- Validation period
- Board(s) Approval
- Launch



Your **Voice.** Your **Vision.**  
#YourHSN #YourHSNRI

